NEW APN (Access Point Name) SETUP PROCEDURE for Hamlet XZPAD412LTE Tablet PC

If your SIM does not access the Internet, you may need to configure the APN of your mobile operator manually.

The following guide shows the steps to create a new APN, in our case a FASTWEB SIM will be configured.

1. Enter Settings menu and select "NETWORK & INTERNET".

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Q Search settings				
×	Mobile data is off			~
	Network & Internet Wi-Fi, mobile, data usage, hotspot	>		
[0]	Connected devices Bluetooth, Cast			
0 0 0 0 0 0 0 0 0	Apps & notifications Permissions, default apps			
	Battery 96%			
Ф	Display Wallpaper, sleep, font size			
4)	Sound Volume, vibration, Do Not Disturb			
	Storage 30% used - 11.15 GB free			
ê	DuraSpeed OFF			
	Couvity & location	\triangleleft	0	

2. Select "MOBILE NETWORK".



3. Select "ACCESS POINT NAMES".

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←	Mobile network settings				
	Data roaming Connect to data services when roaming				
	Preferred networks				
	Preferred network type 4G (recommended)				
	Access Point Names				
	Network operators Choose a network operator				
		\triangleleft	0		

4. Tap the "+" sign at the top right of the page to create a new APN.

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÷	APNs				+ :
		Access Point Name settin	gs are not available for thi	s user	
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5. Now enter the settings of your mobile operator (see point 12 of this guide for details).

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Edit a	ccess point				:
	Name Not set				
	APN Not set				
	Proxy Not set				
	Port Not set				
	Username Not set				
	Password Not set				
	Server Not set				
	MMSC Not set				
	MMS proxy Not set				
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	Ed	lit access po	oint															:
		Name Not set		r	Nam	e	1		1		1		1	1				
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		Proxy Not set									C	ANCEL	ок	4				
		Port Not set																
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6. To save the new APN, tap the three dots in the upper right and select the "SAVE" option.

			4G⊿I 🗎 11:34
Edit access point			()
Name FW WEB			
APN apn.fastweb.it			
Proxy Not set			
Port Not set			
Username Not set			
Password Not set			
Server Not set			
MMSC Not set			
MMS proxy Not set			
	\triangleleft	0	
			4G∡ 🗎 11:34
Edit access point			Save
Name FW WEB			Discard
ADN			

APN apn.fastweb.it Proxy Not set 7. The new APN will appear in the list of APN page. Press the arrow in the upper left to go back to "NETWORK & INTERNET".

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(APNs			+	- :
	FW WEB apn.fastweb.it			۲	
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8. Now select "DATA USAGE".

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\	Netwo	ork & Internet			:
	•	Wi-Fi			
		Mobile network			
(0	Data usage 0 B of data used			
	(Hotspot & tethering Off			
		SIM cards			
	07	VPN			
	¥	Airplane mode			
			\triangleleft	0	

9. Then enable "MOBILE DATA".

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÷	Data	usage				÷
		Usage				
		O B mobile data				
		May 3 – Jun 2				
		0.0			2.15.00	
		0 D			2.15 68	
		2.15 GB Data warning				
		Data saver				
		011				
		Mobile			\frown	
		Mobile data)
		Mobile data usage 0 B used May 3 – Jun 2				
		Billing cycle Monthly on day 3				
		Wi-Fi				
		Wi-Fi data usage 48.39 MB used Apr 5 - May 3				
			\triangleleft	0		

10. Press "OK" to confirm data connection.

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÷	Data usage					:
	Usage OBmobile data May 3 – Jun 2					
	0 B 2.15 GB Data warning Data saver Off	Change data SIM?	ction required for mobile	e data?	2.15 GB	
	Mobile Mobile data		_	CANCEL		
	0 B used May 3 – Jun 2 Billing cycle Monthly on day 3					
	Wi-Fi Wi-Fi data usage 48.39 MB used Apr 5 – May 3					
			0	0		

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11. The procedure for creating the new APN is now complete. To verify that the connection is active, check that another signal icon appears on the top right of the screen next to the 4G/3G signal as shown in the image below.

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÷	Data usage				÷
	Usage				
	O B mobile data				
	May 3 – Jun 2				
	0 B			2.15 GB	
	2.15 GB Data warning				
	Data saver Off				
	Mobile				
	Mobile data			۲	
	Mobile data usage 0 B used May 3 - Jun 2				
	Billing cycle Monthly on day 3				
	WI-Fi				
	Wi-Fi data usage 48.39 MB used Apr 5 – May 3				
		\triangleleft	0		

12. Below are the APN settings of some operators, for more details it is recommended to visit the website of your operator or contact customer service to get updated information about the correct APN to use with your SIM. You can also contact Hamlet technical support at support@hamletcom.com.

ErgMobile	Ho Mobile	BT Mobile (BT Italia)
Name: "ErgMobile"	Name: "ho-mobile"	Name: "BT Mobile"
APN: "mobile.erg.it"	APN: "web.ho-mobile.it"	APN: "Internet.btitalia.it"
lliad	COOP Italia (CoopVoce)	Green Mobile (by Green ICN)
Name: "Iliad"	Name: "COOP ITA"	Name: "Green Mobile"
APN: "iliad"	APN: "web.coopvoce.it"	APN: "internet.wind.biz"
Poste Mobile Name: "PosteMobile" APN: "wap.postemobile.it"	Nòverca Name: "Noverca" APN: "web.noverca.it"	
Kena Mobile Name: "Kena Mobile Web" APN: "web.kenamobile.it"	Tiscali Name: "Tiscali" APN: "tiscalimobileinternet"	